



WARRANTY CARD

TERMS & CONITIONS

IF PURCHASE OUR RENTED SIM CARD.

Aliza Infozen Private Limited (BitTrackerz). Shall not be responsible for any direct or indirect loss, damage or injury of any nature what so ever arising out of or in relation to the BitTrackerz Tracking system, however we warranty to original purchaser of this equipment to be free from defects in material of workmanship under normal use and service. Our obligation under this warranty is limited to repair or replacement of any part of this equipment found defective within years from the date of invoice generated.

- This warranty is applicable within in India only.
- This warranty does not extend or the life of remote batteries
- This warranty does not cover drainage of vehicle battery caused due to incorrect installation/modification made by any unauthorized person (who has not the relevant training/authorization from Aliza Infozen Private Limited (BitTrackerz).
- This warranty will be null and void if the product displays any signs of tempering, damage, negligence, modification and/or anything else not imputable to manufacturing defects.
- Aliza Infozen Private Limited (BitTrackerz). Is not liable for any kind of injury to any person or damage to any property and/or electrical system and/or device of the vehicle due to incorrect installation/tampering.
- This warranty does not cover any damages or malfunction resulting from negligence or contact with corrosive liquids water, accident fire of other causes.
- This tracking system must only be considered as a deterrent against theft attempt or your vehicle/asset. Its parts and accessories in no case can be considered as theft insurance.
- Warranty and installation support is not valid for products sold via unauthorized channel(s).
- The product utilizes cellular telephone and global satellite communication network in order to provide the service Aliza Infozen private limited. (BitTrackerz) is not liable for any failure related to these communication networks.
- Aliza Infozen Private Limited (BitTrackerz) does not warranty that the products are fit for any particular purpose nor that the service will be without disruption nor that any report, data, or information provided as part of the service will be Free of errors, omissions, inaccuracies or nonconformities and Aliza Infozen Private Limited. Shall have no liability or obligation to the customer in this respect.
- Aliza Infozen Private Limited (BitTrackerz) will not be liable for any damage of any kind arising from the use of BitTrackerz site/App or the unavailability of this site/App, including, both not limited to lost profit and directly /indirect incidental. Punitive and consequential damage.
- Aliza Infozen Private Limited (BitTrackerz) user reasonable efforts to ensure the accuracy correctness and reliability of the content but we make no representation or warranty as to the content's accuracy correctness reliability.
- It is the customer's responsibility to keep track of this vehicle on a regular basis and contact Aliza Infozen Private Limited (BitTrackerz) customer care in case of non-operation.
- Warranty will be valid only when this card and original purchase invoice are presented together for service.
- Aliza Infozen Private Limited (BitTrackerz) reserves the right to decline warranty service if any the above documents are not presented or if the information contained within is incomplete or the warranty card is found to be damage or tempered in any from.
- This warranty will be void if the type, serial no or IMEI, on the product has been altered, removed, defected or defaced in any way.
- Products carry a limited warranty and in the event of any liability arising due to the use of this product it shall not exceed the cost of the product paid by the purchaser.




While all products supplied by Aliza Infozen Private Limited (BitTrackerz) are reliable and an effective method of protecting your vehicle/assets, they cannot guarantee 100% protection against all incidents of theft, improper installation, maintenance and usage of the system which may cause reduced effectiveness in the protection provided. Specifications are subjected to change without any prior notice.

- Aliza Infozen Private Limited will provide the facility of SIM card issued by a GSM service provider to purchase Aliza Infozen Private Limited this is solely for the conveyance and use of the system and Aliza Infozen Private Limited (BitTrackerz) does not have any responsibility for the functioning of the SIM card supplied.
- Important: After product purchase and installation, customer is required to furnish his identification proof, 1. Copy of photo identify, 2. copy of vehicle RC book (on which product is installed), 3. Address proof & 4. Copy of warranty card to reach us within 10days from installation. Failing which will lead to discontinuation in service. Customer address and id proof should be matching with the person whose name is mention on RC.
- The customer shall not remove, or permit or allow another to remove any SIM card from any the product. The customer is responsible for the loss or theft and any consequences including fraudulent or improper use of SIM cards. In the event that Aliza Infozen Private Limited (BitTrackerz) has a reasonable ground to believe that the customer may be in breach of the provisions of this clause, Aliza Infozen Private Limited (BitTrackerz) may, at its sole discretion, discontinue the provision of service to the customer once and for all of the products supplied to the customer.

Liability of Aliza Infozen Private Limited (BitTrackerz) covers following

1. Use of SIM card solely for and along with Aliza Infozen Private Limited (BitTrackerz) product for the period of 12 Month from the date of purchase of the SIM from Aliza Infozen Private Limited (BitTrackerz) authorized dealership extra usage over and above the package if any will be charged as per actual to the customers.
2. Upon subscription expire it is user responsibility to get the SIM card and web services renewed by contacting Aliza Infozen Private Limited (BitTrackerz) Customer care, to ensure the vehicle tracking service continues running uninterrupted.
3. Replacement of SIM card if found to be faulty will automatically be subject to the conditions of this agreement.

Customer Care:

-  **9572-562-556**
- **Timing [10:00am to 6:00pm]**
- **Working Day [Monday to Saturday.]**
-  **alizainfozen@gmail.com**
- support@bittrackerz.com**
-  **https://alizainfozen.com**
- **https://bittrackerz.com**

Important Note:

After Purchasing & installing the product, the customer has to provide his identification details.

Documents Required:

1. **Copy of photo identify.**
2. **Copy of vehicle RC book.**
3. **Address proof.**
4. **Copy of warranty card to reach us within 10 days from installation.**